

# Oracle® Database

How To Get Started

10g Release 2 (10.2) for or IBM z/OS (OS/390)

**B28533-01**

April 2006

**ORACLE®**

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This guide is intended to help you prepare to install the products included in this media pack. It includes information about the following:

- [Checking the Contents of the Media Pack](#)
- [Preparing to Install Oracle Database](#)
- [Additional Information](#)
- [Documentation Accessibility](#)

## Checking the Contents of the Media Pack

Before you start to install any product, verify that the media pack contains all of the required parts, as follows:

1. Locate the Packing List in the media pack.
2. Verify that all of the parts listed on the Packing List are included in the media pack.

If any part is shown as being on back order, it will be shipped to you as soon as it becomes available.

3. If you have any concerns about your shipment, for example, questions about missing items, back-ordered products, or

returns, use one of the following methods to contact Oracle, depending on your location:

- If you are in the United States, use the *i*TAR feature on the OracleMetaLink Web site to log a U.S. Client Relations/Non-Technical Request:

<http://www.oracle.com/support/metalink/>

- If you are in another country, contact your local support center. See the following Web site for contact information:

<http://www.oracle.com/support/contact.htm>

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**Note:** The Packing List is not your invoice. The invoice is mailed to the billing address and contact name that you provided when you ordered the media pack.

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## Preparing to Install Oracle Database

The z/OS platform does not support direct attachment of DVD devices. To install Oracle Database 10g:

1. Mount the Oracle Database 10g DVD on a system with a DVD drive, for example, a UNIX or Windows system.

2. Use a Web browser to view the `welcome.htm` file, which is located in the top-level directory on the DVD.

This file contains links to the installation documentation, the release notes, and other information sources.

3. Select the **Documentation** tab.
4. To install the software, follow the instructions in the Oracle Database Installation Guide for IBM z/OS (OS/390).

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**Note:** In this book, Chapter 3, "Installation Tasks", describes how to copy the installation files to the z/OS system, extract the files, and install the software.

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5. If necessary, review the following section for information about how to contact Oracle Support Services and how to order additional products, licenses, or printed documentation.

## Additional Information

This section contains information about the following:

- [Product Licenses](#)

- [Purchasing Licenses, Version Updates, and Documentation](#)
- [Contacting Oracle Support Services](#)
- [Locating Product Documentation](#)

### **Product Licenses**

You are welcome to install and evaluate the products included in this media pack for 30 days under the terms of the Trial License Agreement. However, you must purchase a program license if you want to continue using any product after the 30 day evaluation period. See the following section for information about purchasing program licenses.

### **Purchasing Licenses, Version Updates, and Documentation**

You can purchase program licenses, updated versions of Oracle products, and printed versions of Oracle documentation from the Oracle Store Web site:

<http://oraclestore.oracle.com/>

### **Contacting Oracle Support Services**

If you have purchased Oracle Product Support, you can call Oracle Support Services for assistance 24 hours a day, seven days a week. For information about purchasing Oracle Product Support

or contacting Oracle Support Services, go to the Oracle Support Services Web site:

<http://www.oracle.com/support/>

### **Locating Product Documentation**

Documentation for Oracle products is available in both HTML and Adobe portable document format (PDF) formats from several locations:

- On discs in the media pack:
  - Platform-specific documentation is available on the product discs. To access the documentation, see the `welcome.htm` file located in the top-level directory of the DVD.
  - Generic product documentation is available on the Oracle Documentation Library DVD.
- From the Oracle Technology Network Web site:

<http://oracle.com/technology/documentation/>

To view PDF documents, download the free Adobe Acrobat Reader from the Adobe Web site, if necessary:

<http://www.adobe.com/>

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Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.



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